



Workers' Comp Network Facts – Claims Transfer

Carriers may elect to transfer certain existing claims into the network, provided that the injured employee lives in a network service area. The insurer is required to notify the injured employee in writing of the change.

Common Questions:

- **How will an injured employee whose claim has been selected for transfer be contacted?** The network will call the injured worker to notify them of network requirements and follow up with a certified letter.
- **Is the notification to the injured employee provided via certified mail?** Yes, all notifications are being sent via certified mail.
- **If the injured employee's claim is moved into the network, what is the time frame for the injured employee to choose a network doctor?** The claimant will have 14 days from the date they were notified the claim is being transferred into the network to select a network treating doctor.
- **When does the 14-day time frame start? Does it start when the certified letter is received?** The 14-day clock starts from the date of signature that appears on the certified mail green card.

Resources:

Employee Notice (English)	Employee Notice (Spanish)
Service Area Map	