



SUBMIT A BILL

Texas law requires health care providers, with some exceptions, to submit their bills to insurance carriers electronically. Texas Mutual Insurance Company has chosen Jopari Solutions Inc. as its eBilling partner.

For more information about billing insurance carriers, employers and injured workers, see DWC Rule 133.20.

BILLING TIPS

You can help ensure that the billing process goes smoothly by following these tips:

- Use the proper DWC billing form, making sure to complete all required fields.
- Make sure the bill is complete, per DWC Rule 133.1, before you submit it. See DWC Rule 133.210 for documentation requirements.
- Submit bills within 95 days of the date of service.
- Provide a valid state medical license number.
- Provide valid diagnosis codes (ICD-9 codes).
- Provide valid procedure codes.
- Provide valid NABP and FID numbers.
- Include modifiers for procedure codes when required.
- Include a physical address in Box 32 of the CMS-1500 for ambulance bills.
- Use the required CPT codes from the current CPT code book.

CHECK BILL STATUS

To check the status of a claim or bill payment, go to texasmutual.com/hcp/eob.shtm, or call (888) 53-CLAIM (532-5246). Be sure you have the following information:

- Injured worker's Social Security number
- Health care provider FEIN
- Date of service

