PREMIER ACCOUNT SERVICES

FROM TEXAS MUTUAL

Texas Mutual's premier account services program is just one way that we put workers' comp to work for your larger clients. Our premier account specialists deliver concierge claim service and help policyholders navigate our robust online tools, access safety resources and explore e-Learning.

The program is typically available to policyholders with premium over \$400,000.



ONLINE ASSISTANCE

- Help setting up texasmutual.com account
- Guided tour of how to access claims information, loss runs and more
- Step-by-step assistance with payroll reporting and final audit

TAILORED SAFETY RESOURCES

- Get dedicated safety consultations from industry experts
- Receive an annual workplace safety review
- Reduce workplace injuries with a customized safety program

E-LEARNING

- Improve safety with an engaging digital training platform
- Discover over 400 online courses
- Assign training, monitor progress and maintain records

CONCIERGE SERVICE

- Personalized experience with a dedicated representative
- Direct resource for questions, claim reviews and more
- Onsite visits provided quarterly or as needed

With a single point of contact at Texas Mutual, your client gets attentive service to help them get the most out of their policy. We're proud to partner with you to deliver service that exceeds your clients' expectations and boosts your retention.









