



Tropical Storm Imelda Relief Grant FAQs

We are honored to support policyholders whose businesses were affected by Tropical Storm Imelda by committing \$5 million to help them rebuild. Policyholders can apply for up to \$10,000 in grant funds.

For assistance, contact our Safety Services Support Center at 844-WORKSAFE (967-5723).

Q: When do applications open?

A: Applications open on October 7, 2019 at texasmutual.com/imeldarelief.

Q: Who can apply?

A: Current Texas Mutual Insurance Company policyholders who have sustained significant damage to a business location in one of the 13 counties on the governor's disaster declaration are invited to apply. Those counties are Brazoria, Chambers, Galveston, Hardin, Harris, Jasper, Jefferson, Liberty, Matagorda, Montgomery, Newton, Orange and San Jacinto.

Policyholders must have an in-force policy effective September 19, 2019 or earlier.

Q: How much can a grant recipient receive?

A: Each policyholder can apply for up to \$10,000.00 in relief funds. A policyholder with multiple businesses can only receive one grant of \$10,000.00 or less.

Q: What can grant funds be used for?

A: Funds can be used for payroll, building rehabilitation or repair, the purchase or repair of equipment and machinery, replacement of lost inventory and other expenses associated with rebuilding. The expenses must be related to the business and not be reimbursed by other insurance.

Q: How do I apply for a grant?

A: To apply for a grant, visit texasmutual.com/imeldarelief on October 7. You will be asked several questions, such as the location of the business that was affected, the amount being requested and how the funds will be used. You will also be asked to submit documentation, such as photos or insurance claim forms and documents. The following is a complete list of what you will be asked to share:

- Your contact information
- Other types of relief you have applied for
- The address where the damage occurred
- How the grant funds will be used
- Documentation of damage (such as photos and insurance claim documents, etc.)

After completing an application, it will be briefly reviewed by Texas Mutual, and then sent to your agent to co-sign.



Q: What is the agent's role in the grant application process?

A: The agent associated with the policy will need to co-sign the application in order for it to be considered complete. The agent's timely attention is important so that the application can undergo final review by Texas Mutual. The agent will verify that the policyholder:

- Has a location in one of the 13 counties listed per the State of Disaster Declaration.
- Has a business that has been significantly impacted by the tropical storm, to the best of the agent's knowledge.
- Plans to use grant funds for payroll, building rehab or repair, machinery and equipment repair or purchase, replacement of lost inventory, and other expenses associated with rebuilding, to the best of the agent's knowledge.
- Plans to use funds on expenses related only to the business, and that are not reimbursed by other insurance, to the best of the agent's knowledge.

Q: How will I know if my application is approved?

A: You will receive an email from our review committee letting you know that you are approved. The process to distribute a check will also begin at that time. If the application isn't approved, you will be notified by email upon determination. Grants will be offered on a first-come, first-served basis.