### Meet Today's Webinar Team



**Moderator: Stacy Rose, CSP** 

Stacy is a certified professional with 16 years' experience in workplace safety. She holds a bachelor's in industrial engineering and a master's in safety engineering with a specialty in ergonomics. Stacy spent four years in the field as a Texas Mutual safety services consultant. Today, she supervises our safety services support center.



**Presenter: David Wylie** 

David Wylie spent 13 years telling Texas Mutual's story as part of the company's corporate communications team. Last summer, he accepted a newly created technical writer position in the safety services department. David holds a bachelor's of communication in journalism from Southwest Texas State University and the OSHA 30-hour general industry certification

# Workplace Safety: A Resolution You Can Live With





### Agenda

1. Remember the core elements of safety

3. Leverage leading indicators

2. Give 'em the WIIFM

4. Spice up your safety meetings



### Agenda

5. Take Murphy's law seriously

7. Protect temporary workers

6. Comply with OSHA requirements

8. Fight workplace violence



# 1 Remember the core elements of safety



Safety program evaluation

Hazard prevention, control

Employee safety training

Management commitment, employee engagement

Hazard identification, assessment

## 2 Give 'em the WIIFM



### **Why Safety?**

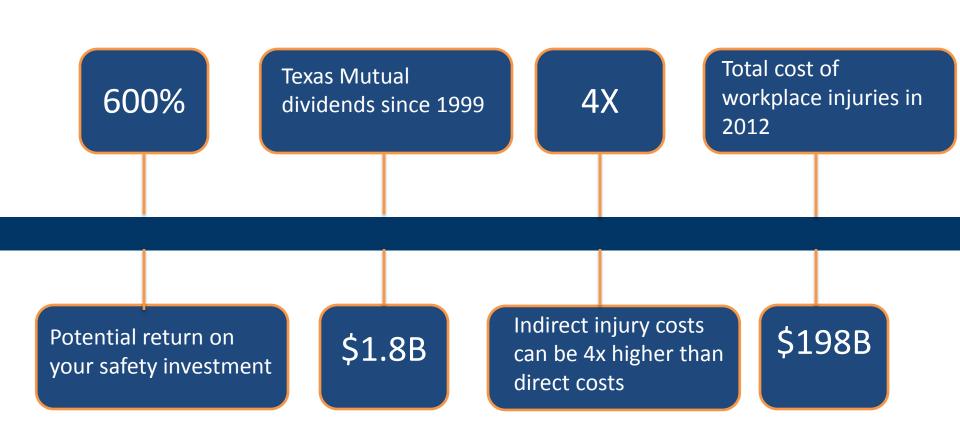






"You've got to show management that safety can be a profit center." Jim Sierra, vice president of financial affairs for the Texas Oil and Gas Association

### Safety by the Numbers



Invest the time, money

Lead by example

Management commitment

Empower employees to stop unsafe work

Make safety a core business metric



## 3 Leverage leading indicators



## Lagging Indicators: Hindsight is 20/20





## Leading Indicators: What's on the Horizon?

Near misses
Worksite inspections
Employee behavior
Safety meeting participation
Employee perception surveys

## 4

### Heat up your safety meetings





Hold shorter, more frequent meetings.

Invite a guest speaker.

"Gamify" your safety meeting. Think Jeopardy, Family Feud.

Conduct a mock safety inspection.

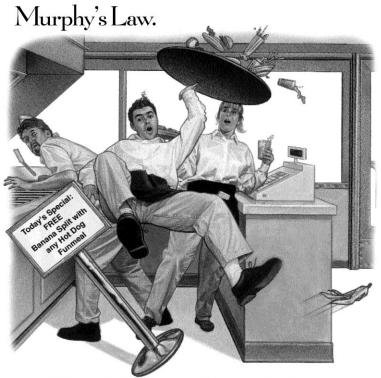
Ask for examples of unsafe conditions employees have seen.

Incorporate video – safety resource center at texasmutual.com

## 5

### Take Murphy's Law seriously





This is Murphy...and he works for you.

If something can go wrong, there's a Murphy out there who will make sure it does. While you can't control every employee, you can protect every employee - and your business. For 10

years, the Texas Workers' Compensation Insurance Fund has been protecting small and large Texas businesses against devastating claims.

We've also worked to reduce injury-related losses, taken aggressive action against fraud and, best of all, worked as your partner to keep premiums affordable. In every business, things will go wrong.

> Count on The Texas Fundsu to make them right.

> call your independent agent today.

To beat Murphy's Law,

"Anything that can go wrong will go wrong." -**Edward Aloysius** Murphy Jr.

### Overturn Murphy's Law in 4 Steps

What are the risks?

Do I understand the risks?



### Overturn Murphy's Law in 4 Steps

Do I accept the risks?

How do I protect myself?



# 6 Comply with OSHA requirements









Hazard communication standard



Confined spaces in construction



Revised injury reporting, recordkeeping rule



OSHA 300 log



### Free Tools for Your Toolbox

**OSHCON** 





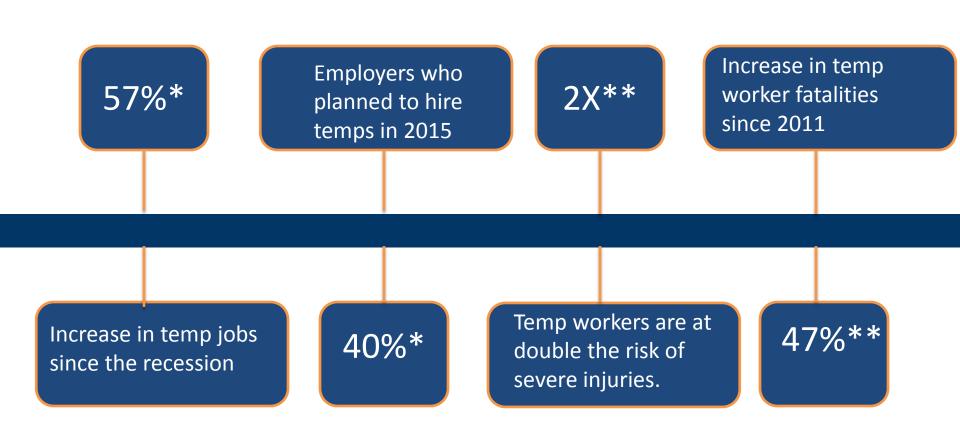




# 7 Embrace your responsibility for temporary worker safety



### By the Numbers



<sup>\*</sup>CareerBuilder

<sup>\*\*</sup> ProPublica



"Host employers need to treat temporary workers as they treat existing employees. Temporary staffing agencies and host employers share control over the employee, and are therefore jointly responsible for temp employee's safety and health. It is essential that *both* employers comply with all relevant OSHA requirements." – Dr. David Michaels, OSHA director

### Staffing Agency Responsibilities

Understand the hazards your employee will be exposed to

Make sure the host employer has controlled the hazards

Provide general workplace safety training



### **Host Employer Responsibilities**

Treat temp workers the same as permanent workers

Provide job-specific safety training

Never ask temps to do anything they haven't been trained to do safely



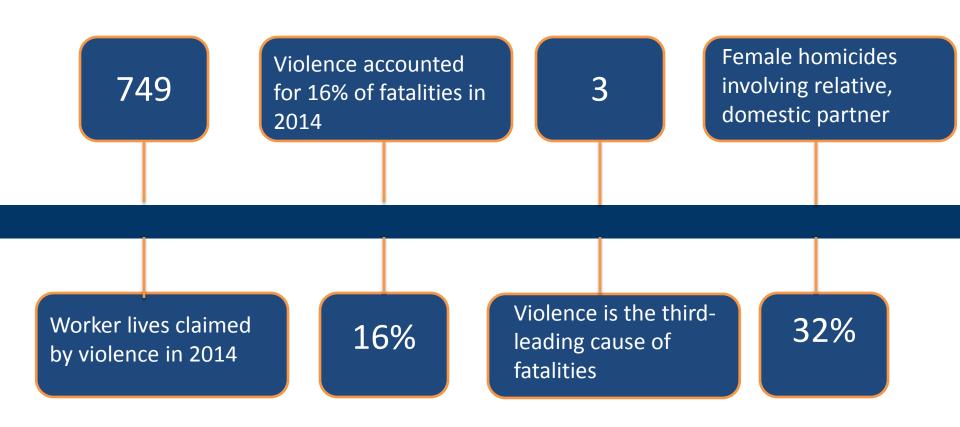
### 8 Fight workplace violence



# POLICE LINE DO NOT CR

"Workplace violence is any act or threat of physical violence, harassment, intimidation, or other threatening disruptive behavior that occurs at the work site. It ranges from threats and verbal abuse to physical assaults, and even homicide." - Occupational Safety and Health Administration

### Violence by the Numbers



All statistics courtesy of the Bureau of Labor Statistics 2014 fatality report.

### Put your policy in writing

<b>/</b>	Explain who the policy applies to.
	Define prohibited behavior.
$\sqrt{}$	Spell out the consequences of violating the policy.
<b>/</b>	Establish a procedure for reporting violence.
	Define managers', supervisors' and employees' roles.

### Learn the Red Flags

Unusually poor work performance



### Recognize the Red Flags

Depression, talk of suicide



### Recognize the Red Flags

Conflicts with co-workers



### Recognize the Red Flags

Obsession with firearms



### Offer an Employee Assistance Program

### **Work stress**

Overtime
Deadlines
Co-worker conflicts
Performance issues



### Offer an Employee Assistance Program

# Personal stress Relationships Kids' schedules Substance abuse Financial issues



### Offer an Employee Assistance Program

### **Work stress**

**Deadlines** 

**Overtime** 

Co-worker conflicts

Performance issues



### **Personal stress**

Relationships

Kids' schedules

Financial issues

Substance abuse



### Run. Hide. Fight.



### HOW TO RESPOND HOW TO RESPOND WHEN AN ACTIVE SHOOTER IS IN YOUR WHEN LAW ENFORCEMENT ARRIVES · Remain calm and follow instructions 1. Run • Put down any items in your hands (i.e., bags, jackets) · Have an escape route and plan in mind · Raise hands and spread fingers · Leave your belongings behind · Keep your hands visible · Keep hands visible at all times · Avoid quick movements toward officers 2 HIDE such as holding on to them for safety Avoid pointing, screaming or yelling · Hide in an area out of the shooter's view · Do not stop to ask officers for help or · Block entry to your hiding place and lock direction when evacuating the doors · Silence your cell phone and/or pager INFORMATION 3. FIGHT YOU SHOULD PROVIDE TO LAW ENFORCEMENT OR 911 OPERATOR · As a last resort and only when your life is in imminent danger · Location of the active shooter Attempt to incapacitate the shooter Number of shooters · Act with physical aggression and throw items at the active shooter Physical description of shooters • Number and type of weapons held by CALL 911 WHEN IT IS SAFE TO DO SO · Number of potential victims at the location

Click <a href="here">here</a> to download the FEMA active shooter wallet card.

# 9 Bonus tip: Promote accountability



### **Accountability Saves Lives**



Call it safety culture, behavior -based safety or whatever buzz term you want. It comes down to y'all watching each other's backs out here." -Larry Homen, Texas Mutual senior safety services consultant



### **Accountability Saves Lives**



### Questions?

